

To the Chair and Members of the J L Thomas Liaison Group

Philip Bostock, Chief Executive

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## AGENDA FOR J L THOMAS LIAISON GROUP

The J L Thomas Liaison Group will meet on WEDNESDAY 11 NOVEMBER 2009, commencing at 5.30 pm, in the Rennes Room, Civic Centre, Paris Street, Exeter to consider the following business. If you have an enquiry regarding any items on this agenda, please contact Jo Quinnell on Exeter 265197.

Entry to the Civic Centre can be gained through the Customer Service Centre, Paris Street.

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1	Apologies	
2	Notes of meeting held on 22 April 2009	1 - 4
3	Process update	
4	Complaints received since the last meeting	5 - 26
5	Any other business	
6	Dates of future meetings	

- Wednesday 21 April 2010 at 5.30pm
- Wednesday 3 November 2010 at 5.30pm



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